



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County- providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

| <i>Children, Youth, & Young Adult System</i> | | | | <i>Adult & Older Adult System</i> | | | <i>RQMC</i> |
|--|-------|-------|-------|---------------------------------------|-------|-----|-------------|
| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |

Persons Admitted to...

| | | | | | | | | |
|---|----|----|----|---|----|----|----|------------|
| Outpatient Services <i>(Range: 2yrs-81yrs)</i> | 28 | 27 | 6 | 2 | 14 | 23 | 2 | |
| <i>Total</i> | 63 | | | | 39 | | | 102 |
| Crisis Services <i>(Range: 7yrs-81yrs)</i> | 3 | 10 | 13 | 9 | 28 | 35 | 12 | |
| <i>Total</i> | 35 | | | | 75 | | | 110 |

| <i>Children, Youth, & Young Adult System</i> | | | | <i>Adult & Older Adult System</i> | | | <i>RQMC</i> |
|--|--|--|--|---------------------------------------|--|--|-------------|
|--|--|--|--|---------------------------------------|--|--|-------------|

Identified As...

| | | | | | | | | |
|-------------------|----|--|--|--|----|--|--|------------|
| Male | 48 | | | | 61 | | | 109 |
| Female | 50 | | | | 52 | | | 102 |
| Female | 0 | | | | 1 | | | 1 |
| White | 51 | | | | 85 | | | 136 |
| Hispanic | 26 | | | | 11 | | | 37 |
| American Indian | 6 | | | | 5 | | | 11 |
| Asian | 0 | | | | 3 | | | 3 |
| African American | 3 | | | | 4 | | | 7 |
| Other/Undisclosed | 12 | | | | 6 | | | 18 |



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|--|-------|-------|-------|---------------------------------------|-------|-----|-------------|
| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |

Unduplicated Persons...

| | | | | | | | | |
|----------------|-----|-----|----|----|-----|-----|----|------------|
| Served in June | 284 | 217 | 65 | 37 | 131 | 197 | 39 | |
| <i>Total</i> | 603 | | | | 367 | | | 970 |

| | | | | | | | | |
|----------------------------|-------|-----|-----|-----|-------|-----|-----|--------------|
| Served Fiscal Year to Date | 522 | 461 | 192 | 105 | 447 | 478 | 119 | |
| <i>Total</i> | 1,280 | | | | 1,044 | | | 2,324 |

| YTD Persons by location... | |
|-----------------------------------|------|
| Ukiah Area | 1288 |
| Willits Area | 307 |
| North County | 64 |
| Anderson Valley | 27 |
| North Coast | 493 |
| South Coast | 39 |
| OOC/OOS | 106 |

AGE OF PERSONS SERVED

| <i>Children, Youth, & Young Adult System</i> | | | | <i>Adult & Older Adult System</i> | | | <i>RQMC</i> |
|--|-------|-------|-------|---------------------------------------|-------|-----|-------------|
| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |

Total Number of...

| | | | | | | | | |
|---------------------------------|----|---|----|----|----|----|---|-----------|
| Full Service Partnerships (FSP) | 1 | 2 | 14 | 11 | 20 | 30 | 5 | |
| <i>Total</i> | 28 | | | | 55 | | | 83 |

Total Number of...

| | | | | | | | | |
|------------------------------|----|----|----|----|-----|----|----|------------|
| Emergency Crisis Assessments | 3 | 13 | 15 | 12 | 44 | 43 | 18 | |
| <i>Total</i> | 43 | | | | 105 | | | 148 |

| by location... | |
|--------------------------------|----|
| Ukiah Valley Medical Center | 53 |
| Crisis Center-Walk Ins | 49 |
| Mendocino Coast District Hospi | 23 |
| Howard Memorial Hospital | 22 |
| Jail | 1 |
| Juvenile Hall | |
| Schools | |
| Community | |
| FQHCs | |

| by insurance... | |
|------------------------|-----|
| Medi-Cal/Partnership | 105 |
| Private | 32 |
| Medi/Medi | 4 |
| Medicare | 3 |
| Indigent | 4 |
| Consolidated | |
| Private/Medi-Cal | |
| VA | |



AGE OF PERSONS SERVED

Children, Youth, & Young Adult System Adult & Older Adult System RQMC

| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |
|------|-------|-------|-------|-------|-------|-----|-------|
|------|-------|-------|-------|-------|-------|-----|-------|

| | | | | | | | | |
|---------------------------------------|----|---|---|---|----|----|---|-----------|
| Inpatient Psychiatric Hospitalization | 1 | 4 | 5 | 8 | 18 | 10 | 3 | |
| <i>Total</i> | 18 | | | | 31 | | | 49 |

| by location... | |
|-----------------------|----|
| Aurora- Santa Rosa | 12 |
| Restpadd- Redding | 4 |
| St. Helena | 25 |
| Siempervirens | 1 |
| Sutter | 2 |
| Mather VA- Mather Sac | 1 |
| Alta Bates | 1 |
| Fremont | 1 |
| Sonoma County PES | 2 |

| by criteria... | |
|-----------------------|----|
| Danger to Self | 25 |
| Gravely Disabled | 10 |
| Danger to Others | 4 |
| Combination | 10 |

| at discharge... | |
|--------------------------------|--|
| 33 Discharged to Mendo Cnty | |
| 29 Had a Post-Hospital Session | |
| Avg 1 days to Exit Interview | |

| | | | | | | | | |
|----------------------|----|----|----|----|-----|-----|----|------------|
| Crisis Line Contacts | 5 | 17 | 29 | 15 | 357 | 267 | 36 | |
| <i>Total</i> | 66 | | | | 660 | | | 726 |

**There were 242 calls where age was not disclosed. Those have been added to the total*

| by reason for call... | |
|------------------------------|-----|
| Increase in Symptoms | 118 |
| Phone Support | 350 |
| Information Only | 109 |
| Suicidal ideation/Threat | 75 |
| Self-Injurious Behavior | 8 |
| Access to Services | 25 |
| Aggression towards Others | 17 |
| Resources/Linkages | 24 |

| by time of day... | |
|--------------------------|-----|
| 07:00am-07:00pm | 582 |
| 07:00pm-07:00am | 144 |