



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

		<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
		0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...									
Outpatient Services Sept		28	23	11	8	28	23	2	
	<i>Total</i>	51		19		53			123
Crisis Services Sept		2	21	6	3	27	23	10	
	<i>Total</i>	23		9		60			92
Unduplicated Persons...									
Served in Sept		201	245	77	48	285	406	72	
	<i>Total</i>	446		125		763			1,334
Unduplicated Persons...									
Served Fiscal Year to Date		246	310	104	73	369	502	94	
	<i>Total</i>	556		177		965			1,698
Identified As (YTD)...									
Male		269		81		475			825
Female		276		90		485			851
Non-Binary and Transgender		11		6		5			22
Identified As (YTD)...									
White		309		108		724			1,141
Hispanic		142		38		62			242
American Indian		44		12		64			120
Asian		6		2		9			17
African American		11		6		19			36
Other/Undisclosed		44		11		87			142

YTD Persons by location...	
Ukiah Area	954
Willits Area	275
North County	50
Anderson Valley	18
North Coast	312
South Coast	34
OOC/OOS	55



Homeless....

RQMC Medi-Cal providers have provided 463 billable services to 108 unduplicated homeless clients in Sept. Fiscal Year to Date the providers have provided 1426 billable services to 174 unduplicated homeless clients.

WPC has served 38 homeless in Sept and 49 Fiscal year to date.

RQMC Providers also serve the homeless population through Wellness Centers, Building Bridges, Full Service Partner, and other MHSA programs.

Children & Youth Young Adult Adult & Older Adult System RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Total Number of...

Crisis Line Contacts Sept	2	32	12	11	189	74	21	
<i>Total</i>	34		23		284			341

**There were 28 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts YTD	5	79	52	40	509	188	162	
<i>Total</i>	84		92		859			1,035

by reason for call YTD...	
Increase in Symptoms	222
Phone Support	399
Information Only	169
Suicidal ideation/Threat	133
Self-Injurious Behavior	7
Access to Services	75
Aggression towards Others	6
Resources/Linkages	24

Call from LEO to Crisis...		
AGENCY	SEPT	YTD
MCSO:	10	32
CHP:	0	0
WPD:	3	9
FBPD	2	13
Jail/JH:	12	37
UPD:	17	38
Total:	44	129

by time of day YTD...	
08:00am-05:00pm	529
05:00pm-08:00am	506

Total Number of...

Emergency Crisis Assessments Sept	2	32	11	7	49	46	21	
<i>Total</i>	34		18		116			168

Emergency Crisis Assessments YTD	5	73	45	33	163	141	45	
<i>Total</i>	78		78		349			505



YTD by location...	
Ukiah Valley Medical Center	236
Crisis Center-Walk Ins	96
Mendocino Coast District Hospital	66
Howard Memorial Hospital	76
Jail	19
Juvenile Hall	8
Schools	0
Community	3
FQHCs	1

YTD by insurance...	
Medi-Cal/Partnership	334
Private	70
Medi/Medi	55
Medicare	19
Indigent	23
Consolidated	0
Private/Medi-Cal	2
VA	2

Children & Youth

Young Adult

Adult & Older Adult System

RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Total Number of...

Inpatient Hospitalizations Sept	0	6	3	3	18	10	4	
<i>Total</i>	6		6		32			44

Inpatient Hospitalizations YTD	0	28	16	15	54	34	8	
<i>Total</i>	28		31		96			155

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
Sept	1	5	Sept	3	6.8%
YTD	6	10	YTD	8	5.2%

Days in the ER	0	1	2	3	4	5+	Unk
Sept	5	18	17	3	1	0	0
YTD	5	57	78	15	1	0	0
..by Hospita	0	1	2	3	4	5+	
AHUV	3	15	12	2	1	0	
Howard	0	2	4	1	0	0	
MCDH	0	1	1	0	0	0	

Number of hospitalitions	1	2	3	4	5	6+
YTD Number of unduplicated clients	116	16	1	1	0	0



YTD hospitalizations by location...	
Aurora- Santa Rosa**	15
Restpadd Redding/RedBluff**	40
St. Helena Napa/ Vallejo**	68
Sierra Vista Sacramento**	2
John Muir Walnut Creek	3
St Francis San Francisco	13
St Marys San Francisco**	1
Marin General**	0
Heritage Oaks Sacramento**	3
VA: Sacramento / PaloAlto / Fairfield / San Francisco	2
Other**	8

YTD hospitalizations by criteria...	
Danger to Self	74
Gravely Disabled	54
Danger to Others	0
Combination	27

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	Sept	YTD	Sept	YTD	Sept	YTD
Payor						
Mendo Medi-cal	32	107	28	74	4	33
Indigent	0	3	0	2	0	1
Other Payor	0	12	0	1	0	11
YTD hospitalizations where discharge was out of county or unknown:						24
YTD number who Declined a follow up appt:						45

Total Number of...

Full Service Partners Sept	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	25	59	8	13	0	105

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	1	25	60	8	16	4	114

Contract Usage as of 11/12/2020	Budgeted	YTD
Medi-Cal in County Services (60% FFP)	\$6,220,125.00	\$3,107,244.00
Medi-Cal RQMC Out of County Contracts	\$916,750.00	\$135,378.00
MHSA	\$571,335.00	\$275,450.00
Indigent RQMC Out of County Contracts	\$357,519.00	\$55,526.00
Medication Management	\$700,000.00	\$385,067.00

Estimated Expected FFP	Sept	YTD
Expected FFP	\$640,656.00	\$2,176,613.40



Services Provided						
Whole System of Care	Sept	Sept	Sept	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	114	36	165	329	100	468
*Case Management	305	159	1327	925	533	4110
*Collateral	234	5	8	729	14	47
*Crisis	78	44	219	183	193	832
*Family Therapy	91	0	5	302	0	10
*TFC	0			31		
*Group Therapy	4	0		18	0	0
*Group Rehab	68	33	38	170	77	78
*ICC	199	6		668	13	
*Individual Rehab	235	50	470	597	216	1365
*Individual Therapy	663	124	455	2036	347	1333
*IHBS	88	4		244	12	
*Psychiatric Services	68	45	339	174	134	980
*Plan Development	104	23	91	285	60	280
*TBS	53			115		
Total	2,304	529	3,117	6,806	1,699	9,503
No Show Rate	3.5%			3.3%		
Average Cost Per Beneficiary	\$728	\$601	\$729	\$2,185	\$2,121	\$1,817

Count of Services by Area	Sept	Sept	Sept	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	42	1	6	82	2	26
South Coast	36	11	9	91	29	47
North Coast	204	56	556	643	244	1,762
North County	65	0	10	177	4	43
Ukiah	1,564	437	2,318	4,574	1,330	6,964
Willits	393	24	218	1,239	90	661

Meds Management	Sept	Sept	Sept	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Ukiah Unduplicated Clients	56	24	233	78	53	409
Fort Bragg Unduplicated Clients	13	13	74	17	20	113
Ukiah Services	90	41	375	254	131	1154
Fort Bragg Services	15	22	131	39	67	376