



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

Children, Youth, & Young Adult System Adult & Older Adult System RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Persons Admitted to...

Outpatient Services June	25	29	8	2	21	35	3	
<i>Total</i>	64				59			123

Crisis Services June	4	11	9	5	38	41	4	
<i>Total</i>	29				83			112

Unduplicated Persons...

Served in June	261	258	72	46	221	352	55	
<i>Total</i>	637				628			1,265

Unduplicated Persons...

Served Fiscal Year to Date	548	585	232	134	613	746	159	
<i>Total</i>	1,499				1,518			3,017

Identified As (YTD)...

Male	767	787	1,554
Female	717	725	1,442
Non-Binary and Transgender	15	6	21

White	799	1207	2,006
Hispanic	380	101	481
American Indian	123	94	217
Asian	14	15	29
African American	51	29	80
Other/Undisclosed	132	72	204

YTD Persons by location...	
Ukiah Area	1636
Willits Area	409
North County	108
Anderson Valley	36
North Coast	655
South Coast	69
OOC/OOS	104



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Total Number of...

Crisis Line Contacts June	5	22	21	12	135	129	10	
Total	60				274			334

*There were 56 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD	100	546	242	198	2041	1908	204	
Total	1,086				4,153			5,239

by reason for call YTD...	
Increase in Symptoms	1326
Phone Support	1463
Information Only	1050
Suicidal ideation/Threat	821
Self-Injurious Behavior	62
Access to Services	341
Aggression towards Others	48
Resources/Linkages	128

June Calls from Law Enforcement to Crisis		
TOTAL: 34		
MCSO: 11	CHP: 0	WPD: 0
FBPD: 4	Jail: 7	UPD: 12

by time of day YTD...	
08:00am-05:00pm	3292
05:00pm-08:00am	1947

YTD Calls from Law Enforcement to Crisis		
TOTAL: 525		
MCSO: 187	CHP: 11	WPD: 38
FBPD: 79	Jail: 97	UPD: 113

Total Number of...

Emergency Crisis Assessments June	5	19	17	10	58	69	10	
Total	51				137			188

Emergency Crisis Assessments YTD	68	364	168	147	667	735	146	
Total	747				1,548			2,295

YTD by location...	
Ukiah Valley Medical Center	891
Crisis Center-Walk Ins	738
Mendocino Coast District Hospital	309
Howard Memorial Hospital	269
Jail	48
Juvenile Hall	22
Schools	7
Community	11
FQHCs	0

YTD by insurance...	
Medi-Cal/Partnership	1598
Private	273
Medi/Medi	240
Medicare	87
Indigent	86
Consolidated	0
Private/Medi-Cal	4
VA	7



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Total Number of...

Inpatient Hospitalizations June	0	7	6	3	15	18	2	
<i>Total</i>	16				35			51

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
June	1	6	June	5	9.80%
YTD	22	49	YTD	55	8%

Days in the ER	0	1	2	3	4	5	Unk
June	3	25	16	3		1	3
YTD	107	360	133	30	10	4	49

Inpatient Hospitalizations YTD	15	115	57	50	220	193	34	
<i>Total</i>	237				447			684

YTD by location...	
Aurora- Santa Rosa**	104
Restpadd Redding/RedBluff**	224
St. Helena Napa/ Vallejo**	256
Sierra Vista Sacramento**	6
John Muir Walnut Creek**	2
San Jose BH**	10
St Marys San Francisco**	11
Marin General**	6
Heritage Oaks Sacramento**	8
VA: Sacramento / PaloAlto / Fairfield / San Francisco	6
Other**	51

YTD by criteria...	
Danger to Self	340
Gravely Disabled	191
Danger to Others	10
Combination	143

YTD at discharge...	
Discharged to Mendc	538
Had a Post-Hospital S	457
Avg days to Exit Inter	0.63

Total Number of...

Full Service Partners June	Youth	TAY	Adult	BHC	Elder	Outreach	
<i>Total</i>	1	24	82	10	13	37	167

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	Elder	Outreach	
<i>Total</i>	4	26	93	11	15	47	196



Services Provided				
Whole System of Care	June	June	YTD	YTD
Count of Services Provided	Youth	Adults	Youth	Adults
*Assessment	181	209	2179	2043
*Case Management	427	943	5617	9341
*Collateral	180	6	2796	40
*Crisis	89	254	1128	2754
*Family Therapy	196	1	2861	18
*TFC	53		90	
*Group Therapy	8		153	
*Group Rehab	391	49	4459	1075
*ICC	357		4682	
*Individual Rehab	511	339	6507	5044
*Individual Therapy	746	299	10114	4170
*IHBS	161		2004	
*Psychiatric Services	72	280	1027	3651
*Plan Development	133	112	1474	1078
*TBS	29		673	
Total	3534	2492	45,764	29,214
No Show Rate	5.80%	10.87%	7.80%	9.60%
Average Cost Per Beneficiary	\$1,037	\$797	\$5,411	\$3,762

Count of Services by Area	June	June	YTD	YTD
	Youth	Adult	Youth	Adult
South Coast	10		190	
North Coast	229	498	3,544	7,296
North County	122		617	
Ukiah	2,645	1,942	36,952	21,486
Willits	528	52	4,461	432

Meds Management	June	June	FY YTD	FY YTD
	Ukiah	FortBragg	Ukiah	Fort Bragg
Adult Unduplicated Clients	193	70	459	166
Adult Services Provided	361	132	3654	1186
Youth Unduplicated Clients	68	8	279	28
Youth Services Provided	110	18	1245	120